

## **SPA RULES AND REGULATIONS**

**17/03/2026**

### **1. Access**

Access to the SPA is reserved for campsite guests only.

All campsite staff members are authorized to enforce these regulations and, in the event of a breach, to proceed with expulsion without any compensation being due.

Minors are not allowed access to the SPA unless accompanied by a legal guardian or an expressly authorized adult, who must ensure constant and effective supervision.

Access to the sauna and steam room is strictly prohibited for children under the age of 12.

Minors must remain under the permanent responsibility of an adult, who must ensure that the pools and facilities are used in a manner appropriate to their age, autonomy, and abilities.

Campsite staff do not provide individual supervision of users and in no way substitute for the vigilance of parents or guardians, who remain solely responsible for the supervision of minors they bring into the SPA.

The manager's role is limited to legal obligations regarding safety, maintenance of facilities, and enforcement of general rules of use.

Accessing or using the SPA outside opening hours is strictly prohibited.

### **2. Cleanliness**

SPA users must:

- Leave their shoes at the entrance in the lockers provided. Management declines all responsibility in case of theft.
- Take a shower,
- Dispose of paper and trash in the bins provided.

Showering is mandatory before entering the pools, sauna, or steam room.

For hygiene and safety reasons, access may be refused to anyone showing visible signs likely to compromise sanitary conditions, particularly in the case of open wounds, bandages, or an evident lack of hygiene.

Such situations are assessed without intrusive examination and solely in the interest of collective public health.

For swimming, swimming trunks, swimsuits, swim shorts, and Lycra T-shirts are permitted. No other clothing items are permitted.

The use of personal towels or those provided by the campsite is mandatory on all seating surfaces (sauna, steam room, sun loungers).

### **3. Safety and Conduct Rules**

Posted safety instructions and verbal advice from staff must be strictly followed. When a facility is closed to the public, entering its perimeter is prohibited. Management declines all responsibility in the event of an accident resulting from the failure to comply with this rule. Management declines all responsibility for the theft or damage of visitor's property. Engaging in activities is prohibited for anyone under the influence of alcohol or any substance that may impair their abilities. You must be in full possession of your faculties to participate in any activity.

It is prohibited to:

- Bring food or drinks (except for water and baby bottles)
- Eat or drink outside of designated areas
- Smoke or vape
- Practice breath-holding, dive, push others into the water, run around the pools, or play violent or noisy games
- Bring and wear glass masks, flippers, or any other object that could represent a danger to users or facilities. The use of floats and inflatable toys is also prohibited
- Form groups that may obstruct the free movement of users
- Walk in wet areas wearing street shoes or sneakers, etc.
- Practice naturism
- Misuse the facilities
- Play with sharp objects or throw any object into the water
- Use musical equipment, instruments, whistles, sirens, or any other noisy devices
- Enter with scooters, bicycles, or bring personal furniture (sun loungers, etc.)
- Climb on facilities or any part of the SPA's fittings

Non-swimmers must wear armbands.

Calm behaviour and respect for other users are mandatory.

Mobile phones are discouraged and must be kept on silent mode.

Used towels must be placed in the designated area.

Premises must be left clean.

Failure to comply with these regulations, after an unsuccessful formal notice to do so, may lead to permanent exclusion, and any damage may be billed to the user.

### **4. Sauna and Steam Room**

Where applicable, specific rules and access conditions are displayed on the facilities and must be followed (duration and instructions of use).

The use of all facilities is at your own risk.

Do not use the facilities if you are under the influence of alcohol or other substances, after a heavy meal, or following intense physical activity.

Do not use the facilities without prior medical advice if you are:

- Pregnant
- Suffering from heart or respiratory disorders or blood pressure problems

- Diabetic or suffer from excessive fluid retention.
- Have a skin condition that may worsen with heat

If you suffer from any medical condition, ensure that using the sauna or steam room is safe for your health.

Remove all jewelry and metal objects before entering. Their temperature increases with heat and could burn your skin.

Never touch the stones on the stove. Ensure no textiles or flammable materials are left near the stove or stones; they could catch fire.

Never touch the steam coming out of the nozzle to avoid burns.

It is recommended to stay hydrated and take breaks between sessions.

Leave immediately if you feel unwell or tired.

## **5. Animals**

No animals are allowed within the SPA perimeter.

## **6. Lockers**

The use of individual lockers is at the users' own risk.

Lockers that have not been cleared will be opened by staff at the end of each day.

Management cannot be held responsible for theft or loss of personal belongings stored in the lockers. Users are entirely responsible for the use of these lockers; they must lock them properly and refrain from storing valuables in them.

The campsite's liability can only be sought in the event of strict proof of a serious maintenance or safety defect directly attributable to the manager. Lockers do not constitute a guaranteed security device.

## **7. Expulsion**

Any theft, failure to comply with the Internal Regulations and General Terms and Conditions of Sale, damage, fight or any fraudulent, criminal, or insulting act towards users, staff, or SPA property will result in immediate expulsion and/or prosecution by law enforcement.

Users must maintain a proper attitude and courteous behavior toward others, under penalty of expulsion.

In the event of misconduct by a group, the campsite reserves the right to expel the entire group, including supervisors and members.

In the event of failure to observe any of the rules stated above, Management will not only decline all responsibility but will be obliged to ask the offender to leave the campsite immediately.

## **8. Opening Hours and Closure**

Management reserves the right to modify SPA and/or its facilities opening hours.

In case of necessity, opening hours may be modified without any financial compensation being due.

Management also reserves the right to close facilities for safety or other reasons.

## **9. Video surveillance**

The SPA is under video surveillance for the safety of persons and property.

Images are recorded and stored for a limited period in accordance with current regulations.

In accordance with applicable data protection legislation, any person may exercise their right to access to images concerning them by contacting the campsite management.